Appendix B

Assessing Your Clinical Interview (Russell, 2006)

This version of the Interviewing Scale is intended for self-assessment by learners.

1. **Identification of the patient's biomedical and psychosocial contexts:**
   - Did you **collect** all (or sufficient) relevant biomedical data
   - How skilfully did you do it?
   - Did you **collect** all (or sufficient) relevant psychosocial data?
   - How skilfully did you do it?
   - Did you **interpret** both contexts accurately and perceptively?
   - Did you **integrate** the biomedical and psychosocial data into a coherent patient story?

2. **Response to the patient’s feelings, needs and values**
   - Did you respond to patient cues in a perceptive and genuine manner **OR**
   - Do you think you missed some cues or responded inappropriately

3. **Management of the interview**
   - Did you balance and integrate biomedical and psychosocial issues?
   - Did you show flexibility, but control of the interview? **OR**
   - Did your interview hope around, with major gaps, so that the plan was not clear?

4. **Non-verbal expression (eye contact, gesture, use of silence, etc).**
   - Did you exhibit sufficient control of non-verbal expression to engage the patient? **OR**
   - Did you fail to engage, frustrate or antagonize the patient?

5. **Linguistic Expression**
   - Did you have command of all features of expression, even if not at a native speaker level?
   - Did the patient have to use effort to understand you, or couldn’t understand you, due to problems with accent, grammar, fluency?